

WARRANTY

AmCork flooring products (Floating Floors, Parquet Tiles, and Wall Tiles) have a twenty-five year warranty against manufacturing defects. Should a manufacturing defect exist AmCork will replace the damaged product with the same product or if the same product is no longer available AmCork will replace it with another product of equal value with similar color, design, and quality at no extra cost. Claims regarding defective products must be made without delay after the defect is in fact or could have been reasonably discovered. This Warranty applies to the original end user only, is not transferable, and is effective on all products purchased. This warranty does not apply to products sold as seconds.

AmCork will arrange a credit based on the original purchase of the product. Upon determination of a valid manufacturing defect a credit will be issued to the dealer and will be good toward the purchase of a new AmCork floating or parquet floor. Credit applies to the affected area and does not include labor.

This warranty applies in the continental USA, Alaska, and Hawaii. We exclude and will not pay consequential damages under this warranty. By this we mean any loss, expense, or damage other than to the cork product. No implied warranties including warranty of merchantability and fitness for particular purpose extend beyond the terms of this written warranty.

Consignee must report any apparent shipping damages or discrepancies of goods within 10 days.

EXCLUSIONS TO AMCORK WARRANTY COVERAGE

This warranty does not cover any possible defects or damages occurring under the following circumstances:

INSTALLATION: Improper or inadequate installation. (See AmCork's Installation Guidelines for floating floors and parquet tiles). Floors with defects that could be reasonably discovered prior to installation shall be covered by AmCork's Warranty only if the defective products are not installed.

ADHESIVE FAILURE: Adhesives tested by AmCork include DriTac 6200 (used as a contact cement) for parquet tiles and wall tiles. Only recommended adhesives are warranted when applied in accordance with AmCork's instructions.

POLYURETHANES: AmCork's warranty requires Bona Kemi "Traffic" or Dura Seal "X-terra" polyurethanes in accordance with commercial and residential use. The use of any other polyurethane **VOIDS** this warranty.

MAINTENANCE: Inadequate maintenance or cleaning includes abrasive products or excessive use of water.

DIFFERENCE IN COLOR: Floor covering designs are based on natural products. We do not warranty differences in color between actual floors, from batch to batch, any discoloration, or surface damage from severe exposure to sunlight.

IMPROPER OR INADEQUATE SUBFLOOR: Installation over improper subfloor conditions is not covered. This includes excessive moisture, improper vapor barrier, presence of alkaline, or other substances, uneven supporting conditions, or improper underlayment.

IMPROPER USE OR ABUSE: Improper use or abuse such as scratches, burns, cuts, scuffs, punctures, indentations, pets, and inadequate footwear (golf shoes, climbing boots, roller skates, stiletto heels, etc). Tables, chairs, and furniture must be provided with felt tips or wide casters.

AmCork Warranty applies only to product in its original installation location and is not transferable. The warranty shall expire if the product or installation location is transferred or re-sold.

AmCork Floating floors and Parquet tiles must be installed in areas suitable for residential or moderate commercial use.

WARNING: No installer, dealer, agent nor employee has the authority to increase or alter the obligations or limitations of this American Cork Products Company warranty.

INSTALLATION PROCEDURES

Every American Cork Products floor comes with a set of approved installation instructions, which must be followed. This includes the use of AmCork specified adhesives. Installation of your AmCork floor in any room that exposes it to extreme heat, moisture, or dryness will **void** this warranty.